



LOGISTICS AND WAREHOUSING CAPABILITY STATEMENT

2019 – 20



South Metropolitan TAFE

South Metropolitan TAFE (SM TAFE) has been working in partnership with the logistics sector for more than two decades. The college delivers a range of qualifications and courses, throughout the State and nationally, to all arms of industry that have a reliance on effective logistics operations.

Logistics and warehousing training can be customised to employers' needs or conducted within the framework of SM TAFE's existing nationally accredited courses, utilising world-class facilities.

SM TAFE training staff consult extensively with key industry stakeholders to ensure a whole-of-workforce development approach is adopted to deliver the right skills at the right time.

An increasingly complex operational landscape has created a demand for a highly skilled workforce that can deal with evolving industry challenges. SM TAFE apprenticeships and traineeships equip companies of all sizes to respond and adjust to new industry demands within the supply chain cycle.



Short courses

SOUTH METROPOLITAN TAFE CAN OFFER SHORT COURSES FOR ALL LEVELS OF YOUR WORKFORCE

TEAM LEADER SHORT COURSES

- Organise personal work priorities and development
- Identify products and store to specifications
- Organise despatch operations
- Organise receival operations
- Monitor storage facilities
- Lead a work team or group
- Apply quality systems
- Chain of Responsibility for Western Australia

SUPERVISOR SHORT COURSES

- Assess and monitor optimum stock levels
- Consolidate freight
- Organise transport of freight or goods
- Organise transport workload
- Lead a work team or group
- Facilitate work teams
- Coordinate quality customer service
- Assess and confirm customer transport requirements
- Develop plans to meet customer and organisation needs
- Market services and products to clients
- Apply conflict/ grievance resolution strategies
- Promote effective workplace practice
- Mentor individuals or small groups
- Facilitate and capitalise on change in the workplace
- Monitor supplier performance
- Source goods/services and evaluate contractors

LOGISTICS MANAGEMENT SHORT COURSES

- Manage facility and inventory requirements
- Manage fatigue management policy and procedures
- Manage customer service
- Implement and monitor transport logistics
- Manage export logistics
- Manage a supply chain
- Manage a transport and logistics business unit
- Develop, implement and review purchasing strategies
- Manage suppliers
- Manage a contract.

HUMAN RESOURCE MANAGEMENT SHORT COURSES

- Recruitment selection and induction of staff
- Performance management
- Employee relations

MANAGEMENT ACCOUNTING SHORT COURSES

- Set and achieve budget
- Manage budgets and financial plans

Full-time courses

PLEASE NOTE: THESE COURSES ARE ALSO AVAILABLE ONLINE)

LOGISTICS

- TLI32416 Certificate III in Logistics
- TLI42016 Certificate IV in Logistics
- TLI50415 Diploma of Logistics

WAREHOUSING OPERATIONS

- TLI31616 Certificate III in Warehousing Operations
- TLI41816 Certificate IV in Warehousing Operations

All qualifications are nationally recognised and specifically designed to bolster the skills of new recruits, existing workers and supervisors.

Many training programs can be delivered flexibly, online or on a part-time basis or through a combination of both. SM TAFE's dedicated logistics team is based at the Aerospace Training Centre in Jandakot, with transport training undertaken at other world-class south metropolitan campuses.

Training can also be customised to meet other vital business needs, such as accounting, operations supply management, procurement and administration. SM TAFE collaborates nationally with the Transport and Logistics Industry Skills Council to ensure training aligns to industry needs and presents viable traineeship pathways. Currently, approximately half of the industry's workforce lacks formal qualifications. SM TAFE can deliver relevant training to meet the needs of any business and provide a distinct competitive advantage.

Recognition of Prior Learning (RPL)

(RPL) allows employees to turn their knowledge, skills and experience into a formal qualification with SM TAFE. Skills and knowledge are assessed and recognised, going towards a full qualification or credit, to enable an employee to gain a qualification. RPL credit can stem from a range of work practices, including paid employment, informal training, regular tasks and project-based accomplishments.

Testimonials

TRAINING PIPELINE FOR PLUMBING ENTERPRISE

Training is the lifeblood of any successful business. Since 1933, our people have been our strength. When looking to establish a traineeship pathway for our newest team members, we turned to the experience of South Metropolitan TAFE. Since day one, it has been smooth sailing.

In collaboration, we were able to select specific units of study relevant to our operations, culminating in a nationally recognised Certificate III in Warehouse Operations for more than 20 participating employees. The online mode of delivery allows us the flexibility to merge daily commitments with training requirements across our state-wide network of 20 branches. Our partnership with South Metropolitan TAFE has proven fruitful for all concerned, providing not only financial benefits but more importantly maintaining the vital role of continuous improvement for our next generation of leaders.

Wayne Sorrell

Warehouse Manager/Recruitment and Training Manager
Galvins Plumbing Supplies

QUALIFICATIONS OPEN WORLD OF OPPORTUNITY

My progression from five years employed in entry-level logistics and warehousing jobs to becoming supervisor at an international company managing large teams at multiple sites around the world is thanks in large part to South Metropolitan TAFE.

A Certificate IV in Logistics led to a series of promotions and with the guidance of SM TAFE's outstanding lecturers I went on to complete a Diploma of Logistics. The diploma has made the next step of my journey—to university—seamless. I received valuable credits for my previous studies and had the training and knowledge to tackle a tertiary qualification with confidence.

The teaching staff at SM TAFE possessed real-world experience, were helpful at every stage and assisted with valuable networking opportunities. Potential employers regarded my skills and training highly.

I am now in the position where I can bring in SM TAFE trainees who will benefit greatly themselves, while securing the future of our company's workforce.

Ian Heald

Warehouse Lead
Austal Australia

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